



PRIVACY POLICY

Carousel Players is committed to protecting the privacy of the personal information of its audiences who see our plays in the theatre and schools, our members, board of directors, employees, theatre school participants and website users. Carousel Players does not sell, trade or give out its membership mailing lists.

Carousel Players frequently gathers and uses personal information for registration, tour bookings, ticket purchases and learning activities. Anyone from whom we collect this information should expect that it will be carefully protected and that any use of or other dealing with this information is subject to consent. Carousel Players' privacy practices are designed to achieve this.

WHO WE ARE AND HOW TO CONTACT US

Carousel Players is a non-profit charitable organization registration number 118839489RR0001. Our email is info@carouselplayers.com.

Questions or comments regarding this policy, or the administration of the Privacy Act at Carousel Players may be directed to the General Manager by e-mail, by calling 905-682-8326 *23 or by writing to us at 366 St. Paul Street, St. Catharines ON, L2R 3N2.

WHAT PERSONAL DATA WE COLLECT AND WHY WE COLLECT IT

During your interactions with Carousel Players' website, we may request personal data, such as name, email address, personal account preferences; transactional data, such as purchase information; and technical data, such as information about cookies. This data will be collected to support and verify sales of tickets, camp and class registrations, and donations.

For class and camp registrations, we may also collect and retain sensitive personal data, such as data concerning health and emergency contacts. This information is collected to ensure the safety and comfort of our students in arts education programs.

Carousel **50** Players

YEARS OF

° ° ° THEATRE YOU NEVER OUTGROW ° ° °

WHO WE SHARE YOUR DATA WITH

Personal data is not just created by your interactions with our site. Personal data is also generated from technical processes such as cookies, analytics, and third party embeds. This data is collected through secure connections with our service providers – Google, Facebook, Stripe, Simple Pay, PayPal, and Woo Commerce – in keeping with their privacy policy.

HOW LONG WE RETAIN YOUR DATA

Personal information gathered by Carousel Players is kept in confidence. Only authorized Carousel Players personnel have access to this information. Safeguards are in place to ensure that the information is not disclosed or shared more widely than is necessary to achieve the purpose for which it was gathered. Carousel Players does not sell, trade, or rent personal information to other organizations or individuals. Personal data related to purchases, registrations, and donations is retained for 7 years as part of our financial audit cycle, at which point it is destroyed.

Carousel Players advises against emailing private financial information, such as credit card numbers or social insurance numbers.